

Fraser Health Together

What we will focus on in 2023/2024

OBJECTIVE ONE	OBJECTIVE TWO	OBJECTIVE THREE
Care for people by supporting our well-being, involving each other in meaningful changes and acknowledging the contribution of others.	Deliver seamless and digitally enabled services that facilitate access and empower people to actively participate in their care and well-being.	Position Fraser Health as a leader in social and environmental responsibility by embedding Equity, Diversity and Inclusion (EDI) and planetary health throughout the organization.

KEY RESULTS

<p>KR 1.1 Engage at least 10,000 staff and medical staff in shaping and implementing solutions that address workload and other system challenges.</p>	<p>KR 2.1 Develop and implement clear care and service pathways for seniors to reduce avoidable hospital use and improve the care experience by Q3.</p>	<p>KR 3.1 Establish Fraser Health's role and mission as an anchor institution to reduce health inequities and contribute to planetary health by developing a planetary health strategy by Q2.</p>
<p>KR 1.2 Improve staff experience at work by decreasing the number of 'relief not found' shifts by five per cent each quarter.</p>	<p>KR 2.2a Develop a Fraser Health digital strategy by Q2 to outline our approach to digitally enabled clinical transformation.</p>	<p>KR 3.2 Implement 100 per cent of the 2023/2024 actions in the Indigenous Anti-Racism Action Plan by Q4 to advance cultural safety across Fraser Health.</p>
<p>KR 1.3 Adopt and implement a well-being strategy by Q1 and work to improve well-being across Fraser Health by Q4.</p>	<p>KR 2.2b Design and prototype the digital front door service by Q4 so that patients can more easily access the care that best meets their needs.</p>	<p>KR 3.3 Deliver an organization-wide equity, diversity and inclusion strategy and action plan in Q2 with ongoing monitoring against targets.</p>
	<p>KR 2.3 Increase digital maturity by adopting MEDITECH Expand and by driving paper and fax out of the system.</p>	
	<p>KR 2.4 Increase access to urgent care by opening three new UPCCs by Q4.</p>	